·VACANCY ·

BUSINESS OPERATIONS EXECUTIVEPART TIME - WORK FROM HOME

Responsibilities —

- 1. Handle the end to end process of onboarding clients, attending to their inquiries and servicing them with a speedy, supportive and a compassionate attitude (Daily).
- 2. Preparation of reports, business proposals and other documentation requested by the management (on request basis).
- Preparation and publishing of mental health awareness content for social media channels (weekly basis).
- 4. Servicing inquiries of corporate clients and perform administrative functions with accuracy and in a timely manner (Daily).
- 5. Business development for corporate clients through tele-marketing. Attractive incentive structure is offered.

Requirements —

- 1. Ability to arrange counseling sessions on request basis immediately or within a maximum of 2 hours is a must. Ability to reserve a minimum of 1 hour daily to attend to corporate client inquiries is also compulsory.
- 2. Excellent communication skills in English and Sinhala is a requirement (Verbal and written).
- 3. A bachelor's degree in business management/ higher education in a similar capacity would be added advantage.
- 4. Good knowledge in Microsoft Office packages and a designing application (example: Canva, Adobe Photoshop, Corel Draw) is a must.

Forward your CV to

Careers@mindheals.org

Mind Heals is a well-recognized private organization in Sri Lanka established with the primary objective of providing accessible, convenient, affordable and confidential mental health services to the community with absolute trust and integrity.

